



HELICOPTERS

Service

**HiCare<sup>®</sup>**

**Helicopter Maintenance  
Upgrades**

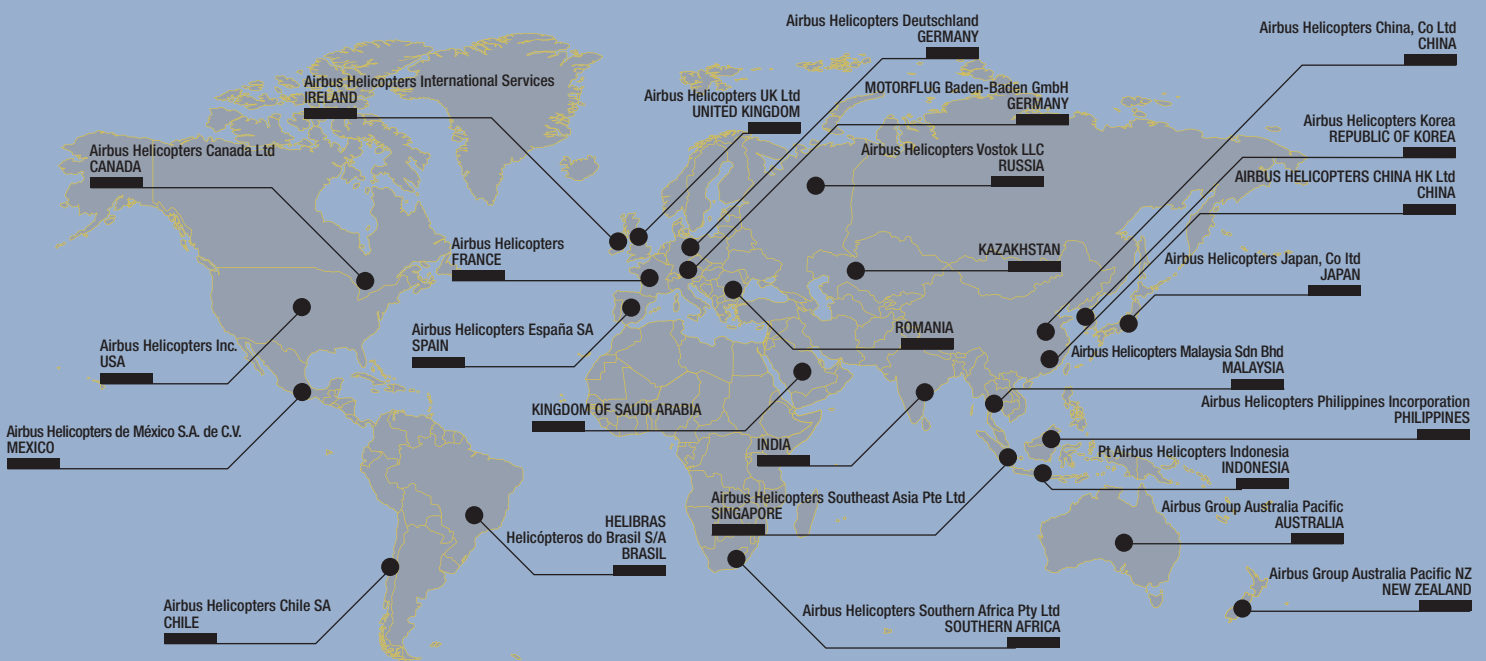
**AIRBUS**

# MISSION SUCCESS



## WITH AIRBUS HELICOPTERS UPGRADES

Airbus Helicopters Customer Centers are at your service:  
providing local, on-the-spot solutions



*Airbus Helicopters main Service Centers*

## Categories of standard upgrades



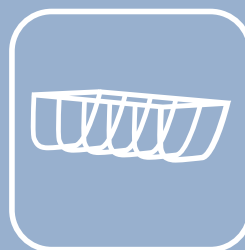
Accessories



Airframe and system upgrades



Cabin and cabin systems



Cargo Expansion



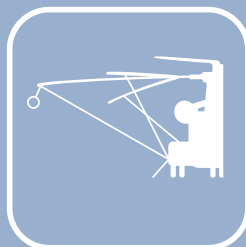
Doors and windows



External loads



Landing gears



Protection and mooring



Safety



Version upgrades



# YOU CAN COUNT ON THE AIRBUS HELICOPTERS EXPERTISE

The commitment to customers:  
Our best solutions for your helicopter

- Adapted technical solutions, from standard upgrades to turnkey solutions by Airbus Helicopters' network at customer's facilities.
- A higher level of quality and safety.
- Guaranteed by the Original Equipment Manufacturer (OEM), in accordance with local and international authorities requirements (FAA, EASA, ...).
- In close proximity to customers, with Airbus Helicopters' worldwide network.

A commitment to quick responses on quotations, with fixed prices and clear lead-times for efficient solutions.

# Building complete upgrades offer



## UPGRADE SOLUTIONS FOR MISSIONS FROM ACCESSORIES TO MAJOR

### Standard upgrades

#### Buy your kit online

A large range of standard upgrades (SBs and STCs) available for all Airbus Helicopters rotorcraft.

Through our catalogue of standard upgrades, you benefit from an immediate answer with:

- Fixed prices and lead times
- Standard kit references adapted to the “as delivered” aircraft configuration, with off-the shelf availability
- Complete documentation, enabling the installation of upgrades within your premises

Find your Airbus Helicopters Upgrades on our Keycopter Portal <https://keycopter.airbus.com>



Airbus Helicopters Customer Portal

BACKED BY THE EXPERTISE OF  
AIRBUS HELICOPTERS' GLOBAL  
WORLDWIDE NETWORK

### Customized upgrades


#### We adapt the kit to your machine

A personalized and adapted solution for your helicopter.

A rapid quote, within a defined timeframe including:

- A detailed technical and commercial offer
- A set of kits developed according to the as-delivered configuration of your aircraft
- Personalized and certified documentation

### A global worldwide network to serve you

Your aircraft benefits from the full expertise of Airbus Helicopters as the OEM, for high levels of quality and safety: our two priorities. 

# r, together



## MISSION EFFICIENCY UPGRADE MODIFICATIONS

### Turnkey solution

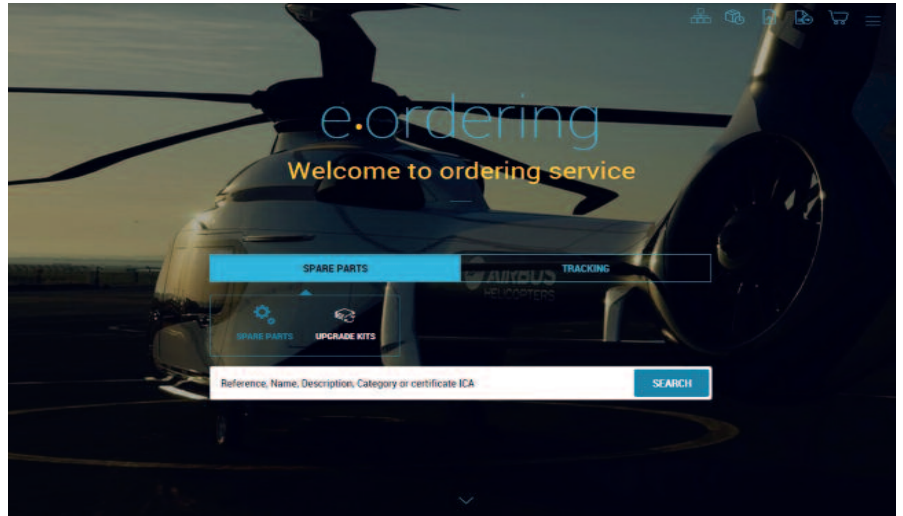
#### We install it for you

Complete solutions designed and performed by Airbus Helicopters.

The complete installation of your upgrade:

- An installation performed within the Airbus Helicopters network or your facilities
- A standard or customized set of kits, adapted to the configuration of your helicopters
- Delivered with all required and certified documents

Supported by Airbus Helicopters' global network to define the adapted solution that fits your mission.



### Airbus Helicopters Upgrades online portal

#### Buy only what you need

Through the eOrdering service on Keycopter, discover our full range of SB/STC Standard Upgrades and our latest developments.

Easy to use, advanced sorting options will guide you in your selection.

Benefit from a useful integrated and automated technical filtering assistant, providing you the adequate kit filtered according to the "as delivered" configuration of your aircraft.

In a few clicks, access the detailed description of the upgrade with lead-times and kit part numbers which can be ordered immediately.

<http://keycopter.airbus.com/>

#### An adapted solution, always on-time

**With Airbus Helicopters' support, the appropriate technical solution is matching customers' needs – meeting current operations and responding to future mission requirements.**

**Together, we will determine the best period for ordering your kit and for performing the upgrade installation (taking into account maintenance intervals, inspection timing, etc.)**

For more information, please contact:  
marketing-services.helicopters@airbus.com



Airbus Helicopters Customer Portal

**For all your Customer Service needs:**

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Other countries: + 33 (0)4 42 85 97 97  
Fax: + 33 (0)4 42 85 99 96  
Email: customersupport.helicopters@airbus.com

\* Free phone call for the following locations:

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Hong-Kong, Hungary, Ireland, Israel, Italy, Japan, Korea, Luxembourg, New Zealand,  
Norway, People's Republic of China, Portugal, Spain, Sweden, Switzerland,  
The Netherlands, United Kingdom.

\*\* Free phone call for United States

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