AIRBUS

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ecember, 2024.

Concept design by Airbus Multi Media Studio, 20242174.

Photos by Airbus.

This paper is produced in factories that are accredited EMAS and certi ed ISO 9001-14001, PEFCTM and FSC® Co. It is produced using pulp that has been whitened without either chlorine or acid., lead, mercury or hexavalent chromium group.

The printer, Art & Caractère (France 81500), is engaged in a waste management and recycling programme for all resulting by-products.

HCare MM BR 12-2024

HELICOPTERS

FICare Store Material Management



HCare Material
Management
brings a large range
of on catalogue
services for better
competitiveness,
guided by four
main priorities:

Enhanced safety
Greater availability
Optimised costs
Sustained asset value

100% performance on planned spare parts orders for new spare parts.

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AirbusWorld

Your airbus helicopters collaborative platform https://airbusworld.helicopters.airbus.com

Download our Support vCard on your mobile device:



Important to you, essential to us.

FICare Store MATERIAL MANAGEMENT

- REPAIR & OVERHAUL
- EXCHANGE
- SPARE PARTS & RECONDITIONED PARTS

On request catalogue services: Seamless access for all customers, secured performance.

REPAIR & OVERHAUL

2 maintenance services for any helicopter components of the whole Airbus Helicopters range.

OEM quality standards for Repair & Overhaul services answering to the main international and local certification authorities requirements.

With 2 options applicable to major components:

- A reduced and secured Turn-Around-Time (TAT) option.
- A cost and time effective on-site repair option on request for minor repairs, through the detachment of our Part 145 technicians.

All services are accessible through our AirbusWorld collaborative platform.



OPEN

Service accessible to all Airbus Helicopters customers.

CUSTOMISED OFFERS

Services and Options adapted to customers constraints.

EASY ACCESS

All conditions indicated in our catalogue.

PAY-BY-EVENT

Pay your maintenance when it occurs.

EXCHANGE

Express replacement of your components by a standard exchange solution.

Reactive delivery times, all eligible parts are accessible through our AirbusWorld collaborative platform.

A dedicated stock is available on the most requested items for a secured delivery.



OPEN

Service accessible to all Airbus Helicopters customers.

ENHANCED REACTIVITY

Immediate delivery of the needed parts.

PAY-BY-EVENT

Pay for an exchange part when needed.

EASY ACCESS

All conditions indicated in our catalogue.

SPARE PARTS RECONDITIONED **PARTS**

Supply of any procurable new or reconditioned part, including tools & Ground Support Equipment, through our AirbusWorld collaborative platform, for the whole Airbus Helicopters range.

The reconditioned parts are accessible through the Marketplace on our AirbusWorld Ordering service.

Additional benefits to find extended parts catalogues from specialised vendors through our Marketplace accessible under our Ordering service.

Worldwide network supported by twelve logistics hubs and local inventories for optimum parts distribution.

Performance commitments on planned orders deliveries for new spare parts.



OPEN

Service accessible to all Airbus Helicopters customers.

100% GUARANTEED deliveries on planned spares orders for new spare parts.

SIMPLE & FLEXIBLE A catalogue on our AirbusWorld collaborative platform.

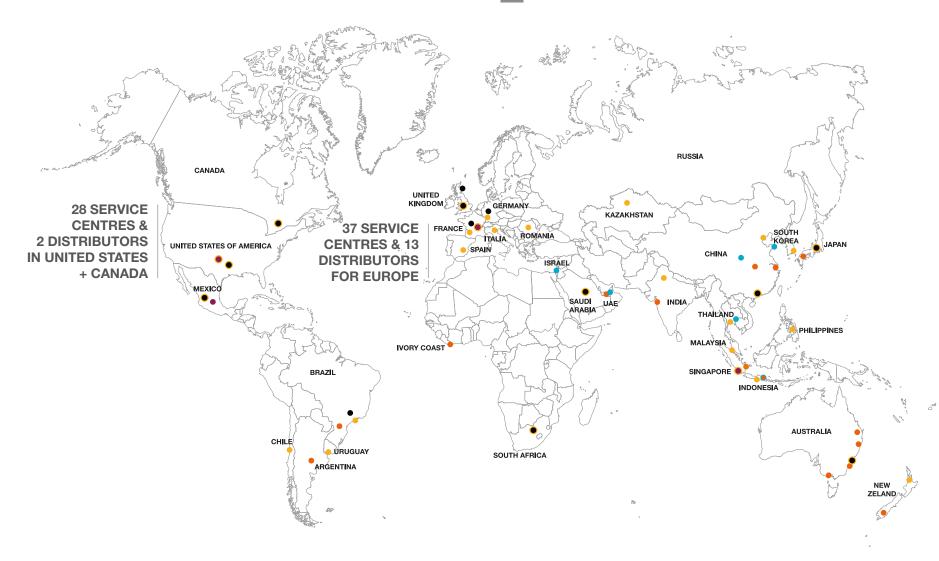
PAY-BY-EVENT Pay for a part when needed.



WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:

- 30 main sites, customer centres and affiliated sites
- 40 helicopters and/or support & services distributors.
- 93 service centres.
- 12 logistics hubs and local inventories.
- 4 technical support hubs.



Find your service centre with our Heli Presence App on your mobile devices or through our Airbus Helicopters web site https://www.airbus.com/en/products-services/helicopters/hcare-services/global-network

