HCare Material Management brings a large range of on catalogue services for better competitiveness, guided by four main priorities:

- Enhanced safety
- Higher availability
- Optimised costs
- Sustained asset value

100% performance on planned spare parts orders.

FOR MORE INFORMATION, PLEASE CONTACT: marketing-services.helicopters@airbus.com

FOR ALL YOUR CUSTOMER SERVICE NEEDS:

Email: customersupport.helicopters@airbus.com

Phone: + 33 4 42 85 97 97

Fax: + 33 4 42 85 99 96

AirbusWorld
Your airbus helicopters collaborative platform
https://airbusworld.helicopters.airbus.com
Important to you, essential to us.

On request catalogue services:
Seamless access for all customers, secured performance.
REPAIR & OVERHAUL

2 Maintenance services for any helicopter components of the whole Airbus Helicopters range.

OEM quality standards for Repair & Overhaul services answering to the main international and local certification authorities requirements.

With 2 Options applicable to major components:

- A reduced and secured Turn-Around-Time (TAT) option.
- A cost and time effective on-site repair option for minor repairs, through the detachment of our Part 145 technicians.

All services and options are accessible through our AirbusWorld collaborative platform.

OPEN
Service accessible to all Airbus Helicopters customers.

CUSTOMISED OFFERS
Services and Options adapted to customers constraints.

EASY ACCESS
All conditions indicated in our catalogue.

PAY-BY-EVENT
Pay your maintenance when it occurs.
EXCHANGE

Express replacement of your components by a standard exchange solution.

Reactive delivery times, all eligible parts are accessible through our AirbusWorld collaborative platform.

A dedicated stock is available on the most requested items for a secured delivery.

OPEN
Service accessible to all Airbus Helicopters customers.

ENHANCED REACTIVITY
Immediate delivery of the needed parts.

PAY-BY-EVENT
Pay for an exchange part when needed.

EASY ACCESS
All conditions indicated in our catalogue.
SPARE PARTS

Supply of any new or used spare parts through our AirbusWorld collaborative platform, for the whole Airbus Helicopters range.

Worldwide network supported by ten logistics hubs and local inventories, as well as multiple local stock warehouses, for an optimal parts distribution.

Performance commitments on planned orders deliveries.

OPEN
Service accessible to all Airbus Helicopters customers.

100% GUARANTEED
Deliveries on planned spares orders.

SIMPLE & FLEXIBLE
A catalogue on our collaborative platform.

PAY-BY-EVENT
Pay for a part when needed.
WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:

- 31 main sites, customer centres and affiliated sites.
- 38 helicopters and/or support & services distributors.
- 92 service centres.
- 10 logistics hubs and local inventories, as well as multiple local stock warehouses.
- 4 technical support hubs.

Find your service centre with our Heli Presence App on your mobile devices, through our Airbus Helicopters web site or our AirbusWorld collaborative platform.