

AIRBUS

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Photos by Airbus.

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The printer, Art & Caractère (France 81500), is engaged in a waste management and recycling programme for all resulting by-products.

HCare MM BR 02-2024

HCare

HELICOPTERS

HCare Store
Material
Management

AIRBUS

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AirbusWorld

**Your airbus helicopters collaborative platform
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HxCare Material
Management
brings a large range
of on catalogue
services for better
competitiveness,
guided by four
main priorities:

Enhanced safety

Higher availability

Optimised costs

Sustained asset value

**100% performance
on planned spare
parts orders.**

Important to you, essential to us.

HCare Store

MATERIAL MANAGEMENT

| **REPAIR & OVERHAUL**

| **EXCHANGE**

| **SPARE PARTS**

On request catalogue services:
Seamless access for all customers,
secured performance.

REPAIR & OVERHAUL

2 maintenance services for any helicopter components of the whole Airbus Helicopters range.

OEM quality standards for Repair & Overhaul services answering to the main international and local certification authorities requirements.

With 2 options applicable to major components:

- **A reduced and secured Turn-Around-Time (TAT) option.**
- **A cost and time effective on-site repair option on request for minor repairs, through the detachment of our Part 145 technicians.**

All services are accessible through our AirbusWorld collaborative platform.



OPEN

Service accessible to all Airbus Helicopters customers.

CUSTOMISED OFFERS

Services and Options adapted to customers constraints.

EASY ACCESS

All conditions indicated in our catalogue.

PAY-BY-EVENT

Pay your maintenance when it occurs.

EXCHANGE

Express replacement of your components by a standard exchange solution.

Reactive delivery times, all eligible parts are accessible through our AirbusWorld collaborative platform.

A dedicated stock is available on the most requested items for a secured delivery.



OPEN

Service accessible to all Airbus Helicopters customers.

ENHANCED REACTIVITY

Immediate delivery of the needed parts.

PAY-BY-EVENT

Pay for an exchange part when needed.

EASY ACCESS

All conditions indicated in our catalogue.

SPARE PARTS

Supply of any new or used spare parts through our AirbusWorld collaborative platform, for the whole Airbus Helicopters range.

Additional benefits to find extended parts catalogues from specialised vendors through our Marketplace accessible under our Ordering service.

Worldwide network supported by twelve logistics hubs and local inventories for optimum parts distribution.

Performance commitments on planned orders deliveries for new spare parts.



OPEN

Service accessible to all Airbus Helicopters customers.

100% GUARANTEED deliveries on planned spares orders for new spare parts.

SIMPLE & FLEXIBLE

A catalogue on our AirbusWorld collaborative platform.

PAY-BY-EVENT

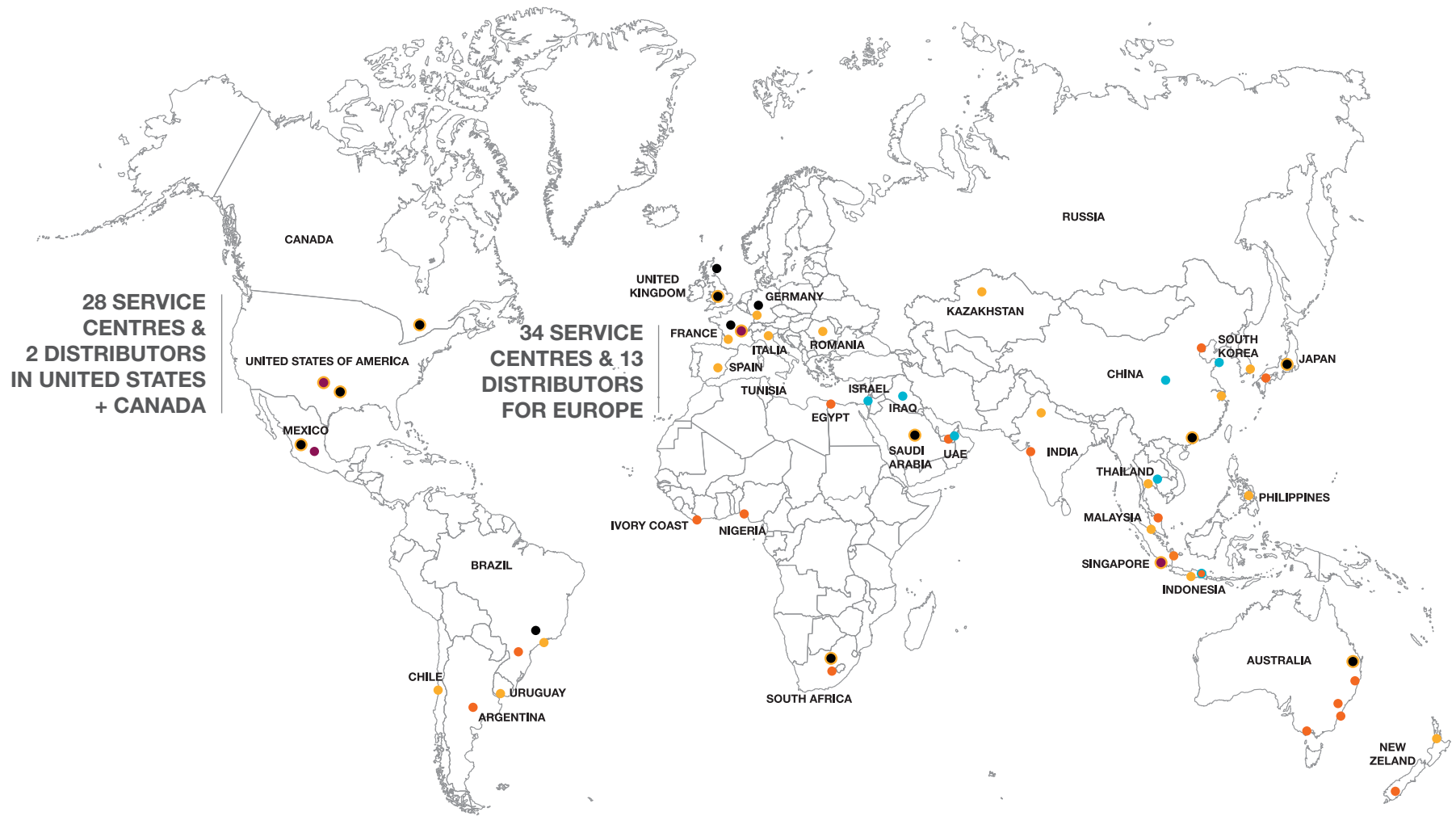
Pay for a part when needed.



WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:

- 30 main sites, customer centres and affiliated sites
- 41 helicopters and/or support & services distributors.
- 96 service centres.
- 12 logistics hubs and local inventories.
- 4 technical support hubs.



28 SERVICE CENTRES & 2 DISTRIBUTORS IN UNITED STATES + CANADA

34 SERVICE CENTRES & 13 DISTRIBUTORS FOR EUROPE

Find your service centre with our Heli Presence App on your mobile devices or through our Airbus Helicopters web site <https://www.airbus.com/en/products-services/helicopters/hcare-services/global-network>

