Thanks to its global network, Airbus Helicopters is ready to ensure that aircraft maintenance and upgrade work is completed efficiently, and rotorcraft downtime is limited, guided by four main priorities:

- Enhanced safety
- Higher availability
- Optimised costs
- Sustained asset value

Airbus Helicopters offers a large and complete range of solutions for the maintenance of its helicopters.

FOR MORE INFORMATION, PLEASE CONTACT: marketing-services.helicopters@airbus.com

FOR ALL YOUR CUSTOMER SERVICE NEEDS:

Email: customersupport.helicopters@airbus.com

Phone: + 33 4 42 85 97 97

Fax: + 33 4 42 85 99 96

AirbusWorld
Your Airbus Helicopters collaborative platform
https://airbusworld.helicopters.airbus.com
Important to you, essential to us.

WHATEVER YOUR NEED, THERE IS A CUSTOMISED SOLUTION FOR YOUR AIRCRAFT –

H Care Store
Maintenance Repair & Overhaul

| AIRCRAFT MAINTENANCE | AIRCRAFT REPAIR | ON-SITE ASSISTANCE |

H Care Store
Upgrades

| UPGRADES | SERVICE BULLETINS & SUPPLEMENTAL TYPE CERTIFICATES |
AIRCRAFT MAINTENANCE

A full range of services from line maintenance up to major inspections, for the whole Airbus Helicopters range.

Benefit from Airbus Helicopters’ design office expertise, a solution always available and in accordance with local authorities and international requirements (EASA, FAA).

Services performed at customer premises, through the Airbus Helicopters network equipped with local means and capabilities, or in house.

Our technicians’ experience has been built on long and diverse field experience gained on the worldwide global fleet.

TURNKEY SOLUTION
Can be performed jointly with SB/STC, Mid-life upgrades, mission repurposing, Aircraft rebuilding...

LEADING-EDGE TECHNOLOGY
Benefit from the latest innovation.

OEM STANDARDS
State of the art means, qualified and highly skilled technicians.

COMMITMENTS
Basic inspections performed within fixed TAT.
AIRCRAFT REPAIR

Benefit from solutions defined and developed by the Airbus Helicopters design office, tailored to each aircraft configuration.

A large range of services: repair and rebuild operations, structural repairs (airframe structure, canopy, cowlings...) and replacement of major airframe components (tail boom and stabilizers, fuselage aft junction assembly...).

Turn-key solutions performed through approved means ensuring conformity and interchangeability of repaired element, services performed at customer premises or in house through the Airbus Helicopters’ global network of approved service centres located in close proximity to customer facilities.

CUSTOMISED ENGINEERING
Designed by the OEM for each aircraft configuration.

PROXIMITY
Expertise close at hand, through the Airbus Helicopters network.

INTERCHANGEABILITY
Repair done on manufacturer certified jigs.

TECHNOLOGIES
Special means for aircraft rebuild (master jigs, test benches...).
ON-SITE ASSISTANCE

On-site technical assistance for components and helicopter maintenance, for all kind of operations (aircraft maintenance, aircraft repair and rebuild, upgrades…).

Immediate access to OEM expertise with Part 145 qualified technicians, skilled on the latest technologies.

Adequate and easy solutions avoiding aircraft transport and reducing repair time, for an improved aircraft availability.

COST EFFECTIVENESS
Avoid cost of aircraft transport…

AIRCRAFT AVAILABILITY
Minimised aircraft downtime.

REACTIVITY
Immediate support at your doorstep.

OEM EXPERTISE
Work performed by highly skilled technicians.
WHEREVER YOU OPERATE...
WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:

- 31 main sites, customer centres and affiliated sites.
- 38 helicopters and/or support & services distributors.
- 92 service centres.
- 10 logistics hubs and local inventories, as well as multiple local stock warehouses.
- 4 technical support hubs.

Find your service centre with our Heli Presence App on your mobile devices, through our Airbus Helicopters web site or our AirbusWorld collaborative platform.
UPGRADES

Airbus Helicopters proposes tailored solutions to increase the helicopter’s overall performance and mission effectiveness with role/mission change capabilities, contributing to harmonized fleet, product improvement and maintenance cost reduction.

A large range of conversions (e.g. AS365 N1/N3) and mid-life upgrades (e.g. glass cockpit) to maintain your aircraft at the latest version, mission repurposing solutions to adapt your aircraft to your business, and benefitting from innovations and advanced technology, perfectly adapted to your aircraft configuration and defined by our experienced design office teams.

Upgrades provide new life to your aircraft, covering obsolescence, with the insurance of proven, certified and safe modifications developed by the Type Certificate holder.

LATEST STANDARD
Latest technology to enhance mission capabilities.

COST EFFECTIVENESS
Improved performance and mission efficiency.

SAFETY
Certified solutions from the Type Certificate holder/Design officer.

ASSET VALUE
Keep your aircraft at the best value.
SERVICE BULLETINS & SUPPLEMENTAL TYPE CERTIFICATES

STANDARD UPGRADES
Buy your kit online
A large range of standard upgrades (SBs and STCs), an immediate answer through our AirbusWorld collaborative platform.
https://airbusworld.helicopters.airbus.com

CUSTOMIZED UPGRADES
We adapt the kit to your machine
A personalized and adapted solution, developed according to the as-delivered configuration of your helicopter.

TURNKEY SOLUTION
We install it for you
Complete solutions designed and performed by Airbus Helicopters.
OFF-THE-SHELF
A large catalog of kits immediately available.

ONLINE STANDARD SOLUTIONS
Quick and easy access through our customer portal.

QUALITY STANDARDS
Upgrades duly certified by main authorities.

AVAILABILITY
Solution always available for you.