

AIRBUS

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HCare HM BR 02-2024

HCare

HELICOPTERS

**HCare Store
Helicopter
Maintenance**

AIRBUS

TAKING CARE OF YOU ON EVERY FLIGHT

Thanks to its global network, Airbus Helicopters is ready to ensure that aircraft maintenance and upgrade work is completed efficiently, and rotorcraft downtime is limited, guided by four main priorities:

Airbus Helicopters offers a large and complete range of solutions for the maintenance of its helicopters

- Enhanced safety**
- Higher availability**
- Optimised costs**
- Sustained asset value**

FOR MORE INFORMATION,
PLEASE CONTACT: marketing-services.helicopters@airbus.com

FOR ALL YOUR CUSTOMER SERVICE NEEDS:

Email: customersupport.helicopters@airbus.com

Phone: + 33 4 42 85 97 97

Fax: + 33 4 42 85 99 96

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Important to you, essential to us.

**WHATEVER
YOUR NEED,
THERE IS
A CUSTOMISED
SOLUTION
FOR YOUR
AIRCRAFT**
—

HCare Store

Maintenance Repair & Overhaul

**AIRCRAFT
MAINTENANCE**

**AIRCRAFT
REPAIR**

**ON-SITE
ASSISTANCE**

HCare Store

Upgrades

UPGRADES

**SERVICE BULLETINS &
SUPPLEMENTAL TYPE
CERTIFICATES**

AIRCRAFT MAINTENANCE

A full range of services from line maintenance up to major inspections, for the whole Airbus Helicopters range.

Benefit from Airbus Helicopters' design office expertise, a solution always available and in accordance with local authorities and international requirements (EASA, FAA).

Services performed at customer premises, through the Airbus Helicopters network equipped with local means and capabilities, or in house.

Our technicians' experience has been built on long and diverse field experience gained on the worldwide global fleet.



TURNKEY SOLUTION

Can be performed jointly with SB/STC, Mid-life upgrades, mission repurposing, Aircraft rebuilding...

LEADING-EDGE TECHNOLOGY

Benefit from the latest innovation.

OEM STANDARDS

State of the art means, qualified and highly skilled technicians.

COMMITMENTS

Basic inspections performed within fixed TAT.

AIRCRAFT REPAIR

Benefit from solutions defined and developed by the Airbus Helicopters design office, tailored to each aircraft configuration.

A large range of services: repair and rebuild operations, structural repairs (airframe structure, canopy, cowlings...) and replacement of major airframe components (tail boom and stabilizers, fuselage aft junction assembly...).

Turn-key solutions performed through approved means ensuring conformity and interchangeability of repaired element, services performed at customer premises or in house through the Airbus Helicopters' global network of approved service centres located in close proximity to customer facilities.



CUSTOMISED ENGINEERING

Designed by the OEM for each aircraft configuration.

PROXIMITY

Expertise close at hand, through the Airbus Helicopters network.

INTERCHANGEABILITY

Repair done on manufacturer certified jigs.

TECHNOLOGIES

Special means for aircraft rebuild (master jigs, test benches...).

ON-SITE ASSISTANCE

On-site technical assistance for components and helicopter maintenance, for all kind of operations (aircraft maintenance, aircraft repair and rebuild, upgrades...).

Immediate access to OEM expertise with Part 145 qualified technicians, skilled on the latest technologies.

Adequate and easy solutions avoiding aircraft transport and reducing repair time, for an improved aircraft availability.



COST EFFECTIVENESS

Avoid cost of aircraft transport...

AIRCRAFT AVAILABILITY

Minimised aircraft downtime.

REACTIVITY

Immediate support at your doorstep.

OEM EXPERTISE

Work performed by highly skilled technicians.

WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL NETWORK SPANS MORE THAN 150 COUNTRIES
WITH AN EXTENSIVE APPROVED MAINTENANCE NETWORK
LOCATED IN CLOSE PROXIMITY TO CUSTOMER FACILITIES:

- 30 main sites, customer centres and affiliated sites
- 41 helicopters and/or support & services distributors.
- 96 service centres.
- 12 logistics hubs and local inventories.
- 4 technical support hubs.



Find your service centre with our Heli Presence App on your mobile devices or through our Airbus Helicopters web site <https://www.airbus.com/en/products-services/helicopters/hcare-services/global-network>

UPGRADES

Airbus Helicopters proposes tailored solutions to increase the helicopter's overall performance and mission effectiveness with role/mission change capabilities, contributing to harmonised fleet, product improvement and maintenance cost reduction.

A large range of conversions (e.g. AS365 N1/N3) and mid-life upgrades (e.g. glass cockpit) to maintain your aircraft at the latest version, mission repurposing solutions to adapt your aircraft to your business, and benefitting from innovations and advanced technology, perfectly adapted to your aircraft configuration and defined by our experienced design office teams.

Upgrades provide new life to your aircraft, covering obsolescence, with the insurance of proven, certified and safe modifications developed by the Type Certificate holder.



LATEST STANDARD

Latest technology to enhance mission capabilities.

COST EFFECTIVENESS

Improved performance and mission efficiency.

SAFETY

Certified solutions from the Type Certificate holder/Design officer.

ASSET VALUE

Keep your aircraft at the best value.

SERVICE BULLETINS & SUPPLEMENTAL TYPE CERTIFICATES

STANDARD UPGRADES

Buy your kit online

A large range of standard upgrades (SBs and STCs), an immediate answer through our AirbusWorld collaborative platform.

<https://airbusworld.helicopters.airbus.com>

CUSTOMISED UPGRADES

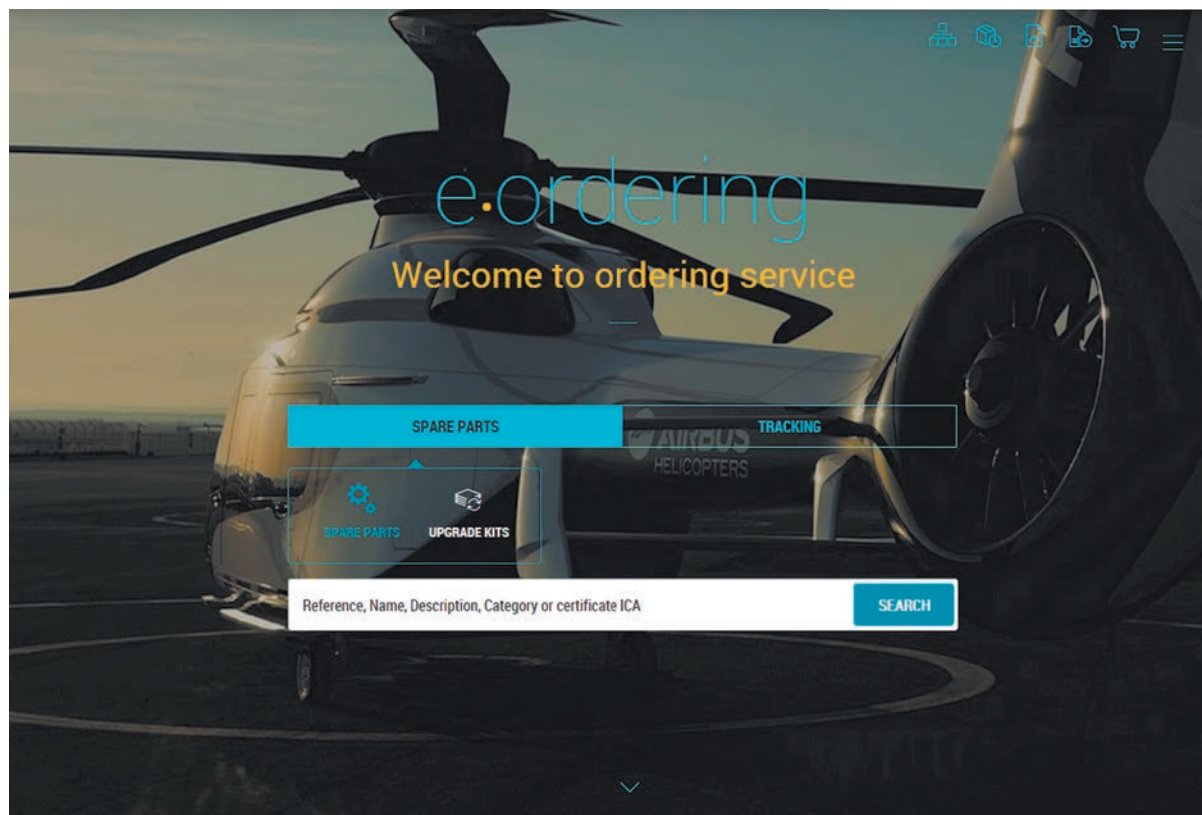
We adapt the kit to your machine

A personalised and adapted solution, developed according to the as-delivered configuration of your helicopter.

TURNKEY SOLUTION

We install it for you

Complete solutions designed and performed by Airbus Helicopters.



OFF-THE-SHELF

A large catalog of kits immediately available.

ONLINE STANDARD SOLUTIONS

Quick and easy access through our customer portal.

QUALITY STANDARDS

Upgrades duly certified by main authorities.

AVAILABILITY

Solution always available for you.



