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HCare TS CAM BR 11-2024

HCare

HELICOPTERS

HCare Store  
Technical Support  
CAM - Continuing  
Airworthiness  
Management  
Services



AIRBUS

# TAKING CARE OF YOU ON EVERY FLIGHT

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Airbus Helicopters  
experts support  
customer fleets with  
highly effective safety  
and airworthiness  
management, guided by  
four main priorities:

**Enhanced safety**

**Greater availability**

**Optimised costs**

**Sustained asset value**

FOR MORE INFORMATION,  
PLEASE CONTACT: [marketing-services.helicopters@airbus.com](mailto:marketing-services.helicopters@airbus.com)

FOR ALL YOUR CUSTOMER SERVICE NEEDS:

Email: [customersupport.helicopters@airbus.com](mailto:customersupport.helicopters@airbus.com)

Phone: + 33 4 42 85 97 97

Fax: + 33 4 42 85 99 96

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Important to you, essential to us.

# **OUTSTANDING OEM EXPERTISE SUPPORTING YOUR DAILY OPERATIONS**

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## **HiCare** Store

**TECHNICAL SUPPORT**

### **CAM - CONTINUING AIRWORTHINESS MANAGEMENT SERVICES**

| **CAM EXECUTION - FULLY DELEGATED**

| **CAM EXECUTION - PARTIALLY DELEGATED**

| **CAM IMPLEMENTATION, CONSULTING AND TRAINING**

# CAM SERVICES

## A SOLUTION FOR ANY CUSTOMER ORGANISATION

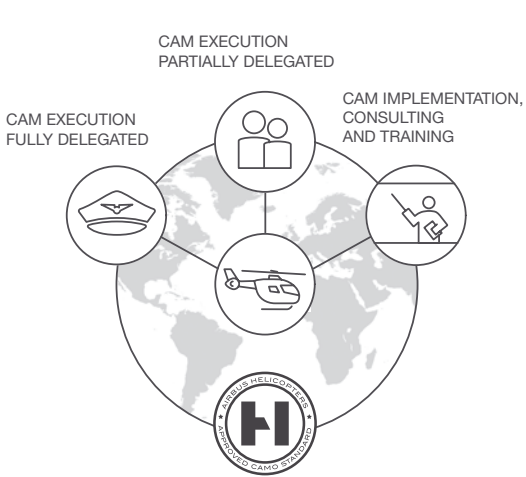
Through its Continuing Airworthiness Management (CAM) offer, Airbus Helicopters provides highly effective safety and airworthiness management for helicopters operating worldwide, based on Airbus Helicopters Type Certificate sources.

Airbus Helicopters monitors all configuration and airworthiness aspects of a customer’s rotorcraft – enabling them to focus on operations.

CAM services can be tailored to meet customer requirements from consulting up to fully delegated CAM management, either from “as built/delivered” or “as maintained” configurations.

Airbus Helicopters proposes three services to improve a fleet’s operational performance, while optimising maintenance operations and sustaining aircraft value:

- CAM Execution - Fully delegated
- CAM Execution - Partially delegated
- CAM Implementation, consulting and training



**SAFETY ENHANCEMENT**  
Configuration and airworthiness follow-up in accordance with worldwide safety standards.



**ASSET MANAGEMENT**  
From “as built/delivered” up to “as maintained” configuration.



**FLEET AVAILABILITY**  
Optimal monitoring for efficient fleet dispatch.

# CAM EXECUTION FULLY DELEGATED

## WE DO IT ALL FOR YOU

Going the extra mile in excellence by providing **Original Equipment Manufacturer (OEM) expertise**, Airbus Helicopters' **CAM Fully delegated** service designates the OEM to perform a customer's CAM activities in their entirety.

This service ensures the associated level of legal responsibility and global airworthiness monitoring.

Airbus Helicopters guarantees that a customer's maintenance operations are performed properly and on time to make sure flights are performed under the safest conditions.

Customers will benefit from the highest degree of Airbus Helicopters OEM Type Certificate Holder (TCH) support, including:

- Access to the aircraft's Repair Design Approval Sheet (RDAS)
- Reception when needed of a TCH RDAS and/ or a Technical Agreement (TA)
- Extended support from a broad OEM PART 145 network and the OEM logistics network.



**FULL LEGAL RESPONSIBILITY**  
Airbus Helicopters takes over the full legal responsibility of an aircraft's Airworthiness



**FLEET AVAILABILITY**  
Minimised aircraft downtime.



**REAL-TIME FLEET MONITORING**  
Access anytime to fleet status with an optimised asset/resource management



**FULL OEM EXPERTISE**  
Work performed by highly skilled engineers, benefitting from OEM design office expertise.



# CAM EXECUTION PARTIALLY DELEGATED

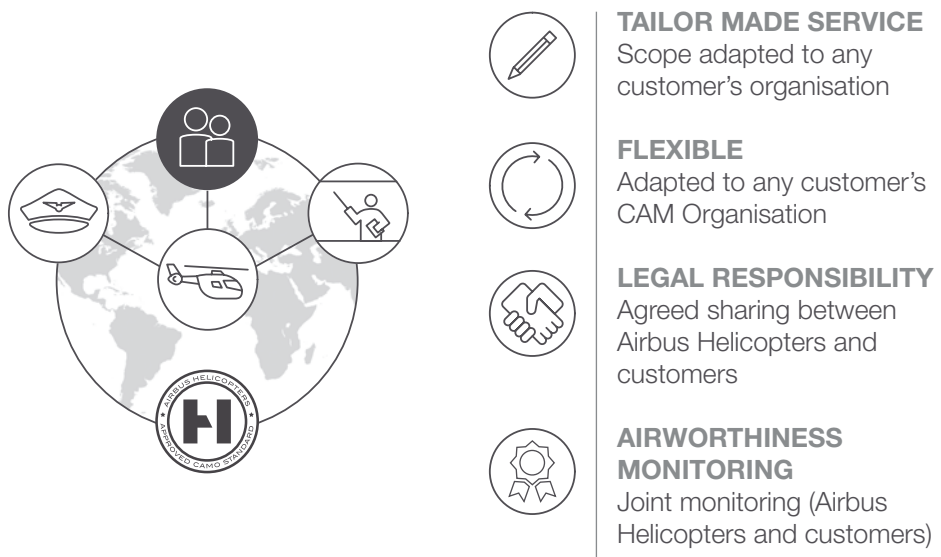
WE SUPPORT YOU  
WHEN YOU NEED US

**Original Equipment Manufacturer  
(OEM) expertise:**

That's what Airbus Helicopters puts at the customer's disposal with the CAM Partially delegated service. This offer supports customers by performing some of their CAM activities and helping their CAM Organisation, remotely or on site.

This package means that, together with the customer, Airbus Helicopters shares the associated level of legal responsibility and ensures partial airworthiness monitoring, using either the customer's or Airbus Helicopters' Maintenance Information System (MIS) tool.

Airbus Helicopters takes part in a customer's CAM Organisation thanks to a tailored delegation based on their specific needs.



# CAM IMPLEMENTATION, CONSULTING AND TRAINING

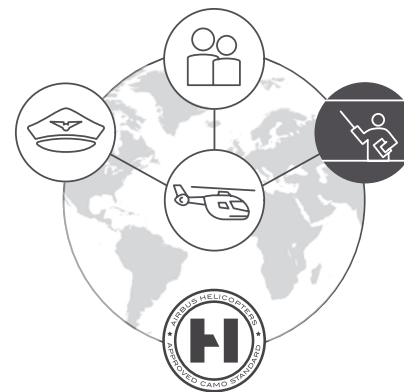
## YOU FLY, WE HELP ON GROUND

Dedicated services comprising a comprehensive “**Implementation, consulting and training**” package help customers to:

- Establish a detailed status of the current situation
- Perform a gap analysis
- Accompany the framing of a new organisation with different solutions.

Airbus Helicopters can perform services independently of a new or existing CAM Organisation by helping customers on three axes:

- **Implementation**  
Helicopter maintenance initialisation before or after entry into service
- **Consulting**  
Diagnosis of customer's organisation, CAM expert support on customer site
- **Training**  
On-the-job training on CAM processes and tools, thus facilitating the establishment of a CAM Organisation (CAMO).



### CUSTOMER ORGANISATION STATUS/ FRAMING

Efficient and complete status on existing organisation for gap analysis



### EXPERT TRAINING

CAM training performed by Airbus Helicopters experts



### OEM HELICOPTER REFERENTIAL

Aircraft model and data set-up according to OEM referential







	 CAM EXECUTION FULLY DELEGATED	 CAM EXECUTION PARTIALLY DELEGATED <sup>1</sup>	 CAM IMPLEMENTATION, CONSULTING AND TRAINING
<b>Aircraft continuing airworthiness management</b> Complete aircraft CAM activities	●		
<b>Aircraft referential management</b> Continuous aircraft maintenance and configuration management (including Airworthiness Directive / Service Bulletin follow-up)	included in <b>Aircraft continuing airworthiness management</b>	◐	
<b>Aircraft maintenance forecast</b> Forecasting, planning and tracking of all scheduled and unscheduled maintenance activities	included in <b>Aircraft continuing airworthiness management</b>	◐	
<b>Aircraft data initialisation</b> Aircraft data loading and initialisation in an Airbus Helicopters labelled MIS tool	included in <b>Aircraft continuing airworthiness management</b>	○	○
<b>Continuing airworthiness diagnosis</b> On-site evaluation and diagnosis by a CAM expert			○
<b>Continuing airworthiness training</b> Academic course or on-the-job training, on-site or remote, performed by a CAM expert			○
<b>Airworthiness renewal certificate</b> Performed by CAM airworthiness review staff (EASA referential)			○

(1) Airbus Helicopters is executing either the «Aircraft referential management » or the « Aircraft maintenance forecast » line.

● Fully delegated

◐ or ◑ Partially delegated

○ On-request

# WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL CAMO ORGANISATION SPANS MORE THAN  
150 COUNTRIES IN CLOSE PROXIMITY TO CUSTOMER  
FACILITIES

- 3 CAMO Technical Support Hubs
- 12 CAMO local organisations



