Technical Support CAM - Continuing Airworthiness Management Services

HCare Store

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Airbus Helicopters experts support customer fleets with highly effective safety and airworthiness management, guided by four main priorities:

**Enhanced safety**

**Higher availability**

**Optimised costs**

**Sustained asset value**

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OUTSTANDING
OEM EXPERTISE
SUPPORTING YOUR
DAILY OPERATIONS

HCare Store
TECHNICAL SUPPORT

CAM - CONTINUING AIRWORTHINESS
MANAGEMENT SERVICES

| CAM EXECUTION - FULLY DELEGATED
| CAM EXECUTION - PARTIALLY DELEGATED
| CAM IMPLEMENTATION, CONSULTING AND TRAINING
CAM SERVICES

A SOLUTION FOR ANY CUSTOMER ORGANISATION

Through its Continuing Airworthiness Management (CAM) offer, Airbus Helicopters provides highly effective safety and airworthiness management for helicopters operating worldwide, based on Airbus Helicopters Type Certificate sources.

Airbus Helicopters monitors all configuration and airworthiness aspects of a customer’s rotorcraft – enabling them to focus on operations.

CAM services can be tailored to meet customer requirements from consulting up to fully delegated CAM management, either from “as built/delivered” or “as maintained” configurations.

Airbus Helicopters proposes three services to improve a fleet’s operational performance, while optimising maintenance operations and sustaining aircraft value:

- CAM Execution - Fully delegated
- CAM Execution - Partially delegated
- CAM Implementation, consulting and training

SAFETY ENHANCEMENT
Configuration and airworthiness follow-up in accordance with worldwide safety standards.

ASSET MANAGEMENT
From “as built/delivered” up to “as maintained” configuration.

FLEET AVAILABILITY
Optimal monitoring for efficient fleet dispatch.
CAM EXECUTION FULLY DELEGATED

WE DO IT ALL FOR YOU

Going the extra mile in excellence by providing Original Equipment Manufacturer (OEM) expertise, Airbus Helicopters’ CAM Fully delegated service designates the OEM to perform a customer’s CAM activities in their entirety.

This service ensures the associated level of legal responsibility and global airworthiness monitoring.

Airbus Helicopters guarantees that a customer’s maintenance operations are performed properly and on time to make sure flights are performed under the safest conditions.

Customers will benefit from the highest degree of Airbus Helicopters OEM Type Certificate Holder (TCH) support, including:

- Access to the aircraft’s Repair Design Approval Sheet (RDAS)
- Reception when needed of a TCH RDAS and/or a Technical Agreement (TA)
- Extended support from a broad OEM PART 145 network and the OEM logistics network.

FULL LEGAL RESPONSIBILITY
Airbus Helicopters takes over the full legal responsibility of an aircraft’s Airworthiness

FLEET AVAILABILITY
Minimised aircraft downtime.

REAL-TIME FLEET MONITORING
Access anytime to fleet status with an optimised asset/resource management

FULL OEM EXPERTISE
Work performed by highly skilled engineers, benefitting from OEM design office expertise.
CAM EXECUTION PARTIALLY DELEGATED

WE SUPPORT YOU WHEN YOU NEED US

Original Equipment Manufacturer (OEM) expertise:
That’s what Airbus Helicopters puts at the customer’s disposal with the CAM Partially delegated service. This offer supports customers by performing some of their CAM activities and helping their CAM Organisation, remotely or on site.

This package means that, together with the customer, Airbus Helicopters shares the associated level of legal responsibility and ensures partial airworthiness monitoring, using either the customer’s or Airbus Helicopters’ Maintenance Information System (MIS) tool.

Airbus Helicopters takes part in a customer’s CAM Organisation thanks to a tailored delegation based on their specific needs.

TAILOR MADE SERVICE
Scope adapted to any customer’s organisation

FLEXIBLE
Adapted to any customer’s CAM Organisation

LEGAL RESPONSIBILITY
Agreed sharing between Airbus Helicopters and customers

AIRWORTHINESS MONITORING
Joint monitoring (Airbus Helicopters and customers)
CAM IMPLEMENTATION, CONSULTING AND TRAINING

YOU FLY, WE HELP ON GROUND

Dedicated services comprising a comprehensive "Implementation, consulting and training" package help customers to:

- Establish a detailed status of the current situation
- Perform a gap analysis
- Accompany the framing of a new organisation with different solutions.

Airbus Helicopters can perform services independently of a new or existing CAM Organisation by helping customers on three axes:

- **Implementation**
  - Helicopter maintenance initialisation before or after entry into service

- **Consulting**
  - Diagnosis of customer’s organisation,
  - CAM expert support on customer site

- **Training**
  - On-the-job training on CAM processes and tools, thus facilitating the establishment of a CAM Organisation (CAMO).

CUSTOMER ORGANISATION STATUS/FRAMING
Efficient and complete status on existing organisation for gap analysis

EXPERT TRAINING
CAM training performed by Airbus Helicopters experts

OEM HELICOPTER REFERENTIAL
Aircraft model and data set-up according to OEM referential
<table>
<thead>
<tr>
<th>CAM EXECUTION FULLY DELEGATED</th>
<th>CAM EXECUTION PARTIALLY DELEGATED¹</th>
<th>CAM IMPLEMENTATION, CONSULTING AND TRAINING</th>
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| Aircraft continuing airworthiness management  
Complete aircraft CAM activities | | |
| Aircraft referential management  
Continuous aircraft maintenance and configuration management (including Airworthiness Directive / Service Bulletin follow-up) | included in Aircraft continuing airworthiness management | |
| Aircraft maintenance forecast  
Forecasting, planning and tracking of all scheduled and unscheduled maintenance activities | included in Aircraft continuing airworthiness management | |
| Aircraft data initialisation  
Aircraft data loading and initialisation in an Airbus Helicopters labelised MIS tool | included in Aircraft continuing airworthiness management | |
| Continuing airworthiness diagnosis  
On-site evaluation and diagnosis by a CAM expert | | |
| Continuing airworthiness training  
Academic course or on-the-job training, on-site or remote, performed by a CAM expert | | |
| Airworthiness renewal certificate  
Performed by CAM airworthiness review staff (EASA referential) | | |

(1) Airbus Helicopters is executing either the « Aircraft referential management » or the « Aircraft maintenance forecast » line.
WHEREVER YOU OPERATE... WE SUPPORT YOU

OUR GLOBAL CAMO ORGANISATION SPANS MORE THAN 150 COUNTRIES IN CLOSE PROXIMITY TO CUSTOMER FACILITIES

- 3 CAMO Technical Support Hubs
- 9 CAMO local organisations