

# AIRBUS

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Aéroport International Marseille Provence  
13725 Marignanne Cedex - France, 2021.

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October, 2021.

Concept design by Airbus Multi Media Studio, 20211093.

Photos by Airbus.

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Global  
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HCare Classics

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Important to you, essential to us.

# HCare Classics

YOUR BEST-FIT TO SUPPORT YOUR LEGACY FLEET

**H120**



**Dauphin**



**Puma**



**Gazelle**



# ONE SINGLE TARGET MAKE YOU FLY ANYTIME YOU NEED IT

The legacy helicopters represent more than 2,000 ships within our in-service fleet, and their support involves even more reactivity and flexibility.

It also requires a specific care in fields like material and logistics management, technical support, obsolescence treatment or training.

The requirements of this community must be tackled with specific solutions that consider their constraints, and are suited to a competitive environment.

Airbus Helicopters answers to the multiple operational needs of legacy helicopters users, by proposing a complete multi-services solution ensuring operators a full efficiency of their missions, and which modules are carefully tailored according to each operator's needs.



## A SUITE OF SERVICES TAILORED TO LEGACY HELICOPTERS

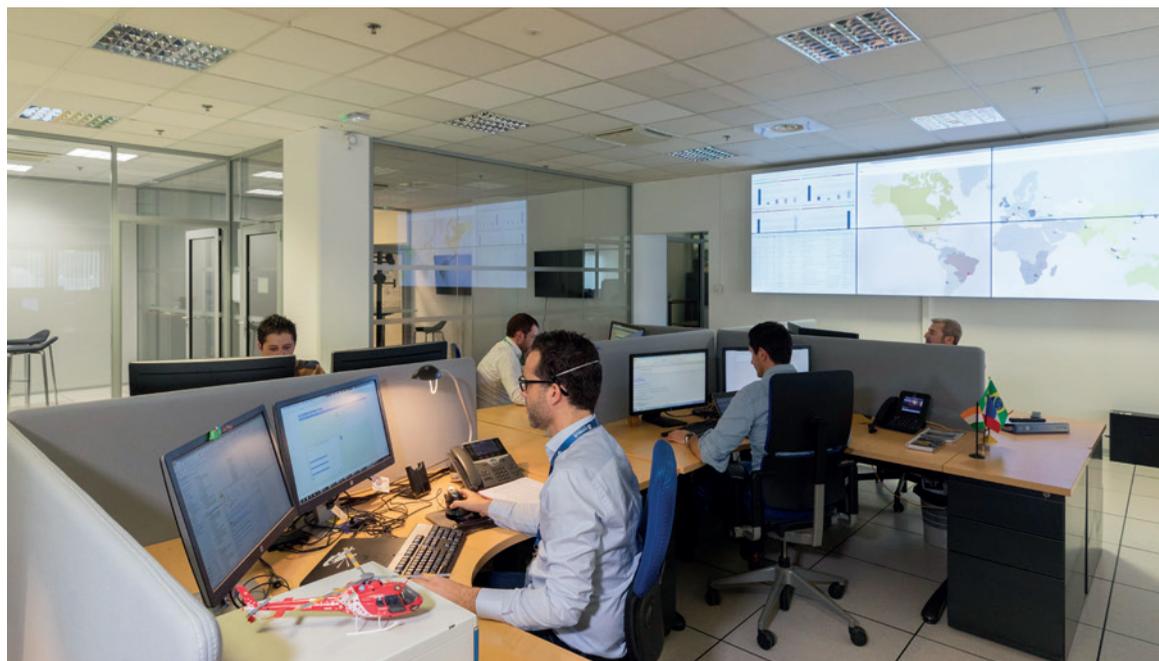
- Dedicated contract management
- Obsolescence management
- Design modifications / Upgrades
- Performance-based spares and repair & overhaul service
- Specialised and skilled technical support
- Technical Data management
- Training path management

# CONTRACT MANAGEMENT

## A STRONG ADVANTAGE TO CONTRACT SUCCESS

### WE SECURE THE SUCCESS OF YOUR CONTRACT

- A program manager by platform
- A plateau organisation where all specialists focus together on your daily operations
- Regular Program Management Reviews for optimal follow-up and coordination



**EFFICIENT**

**REACTIVE**

**COMPREHENSIVE**

ADDED-VALUE ACKNOWLEDGED  
BY MANY OPERATORS

# OBSOLESCENCE MANAGEMENT

## ANTICIPATION FOR IMPROVED FLEET AVAILABILITY

### WE MONITOR OBSOLESCENCE AND ADVISE UP TO FINAL PROBLEM SOLVING

- A close obsolescence monitoring performed by Airbus Helicopters experts
- An assessment of obsolescence risks and mitigation or treatment recommendations
- An optimised technical/logistic response up to resolution
- An individual or mutualised treatment with other legacy fleet users when possible



### ANTICIPATION

### REACTIVITY

### FORECASTING

PLAN TREATMENT ACTIONS  
ACCORDING TO BUSINESS  
CONSTRAINTS

# DESIGN MODIFICATIONS AND UPGRADES

## FLEXIBILITY AND ADAPTABILITY OF YOUR FLEET

### WE SUPPORT THE ADAPTATION OF YOUR HELICOPTERS TO MISSION REQUIREMENTS

- An evolving set of possible technical improvement opportunities
- A standardisation of your fleet
- A Continuous Improvement Plan management
- An individual or mutualised treatment with other legacy fleet users when possible



### FLEXIBILITY

### ADAPTABILITY

### COMPLIANCE with airworthiness regulations

ANSWER ANY OPERATIONAL NEED IN NO TIME

# PERFORMANCE BASED LOGISTICS AND REPAIR & OVERHAUL SERVICES

OPTIMISE PARTS AVAILABILITY  
AND BETTER FORECAST  
MAINTENANCE

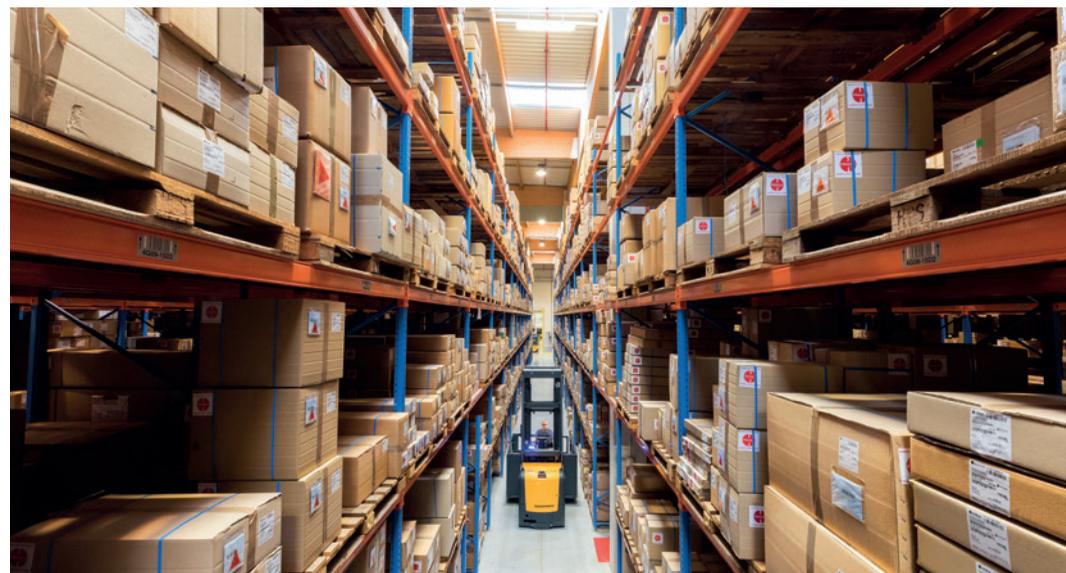
## WE SECURE SPARE PARTS DELIVERIES AND R&O TURN-AROUND-TIMES FOR YOU TOTAL PEACE OF MIND

- An on-site Logistics Field Representative for optimal parts/R&O flows management
- A fix and firm hourly rate for accurate budget monitoring and streamlined expenses
- A large inventory of pre-owned parts to ensure availability of repairable items
- A commitment on delivery lead times and repair turn-around-times

## AVAILABILITY

## FORECASTING

## COMMITMENTS



KEEP YOUR STOCKS ALWAYS REPLENISHED  
AT THE RIGHT TIME

# DEDICATED TECHNICAL SUPPORT SERVICE

## BENEFIT FROM A DAILY CUSTOMISED ACCOMPANIMENT OF YOUR FLEET



### WE RAISE MAINTENANCE EFFICIENCY AT HIGHER LEVELS

- A special treatment of your requirements by a dedicated Technical Support manager
- An engineering team defining RDAS\*, TA\*\*, and taking care of your technical events
- A fleet Airworthiness follow-up through CAMO\*\*\* service
- An on-site Technical Representative and assistance to train your teams or perform repairs/mods
- A team of EASA Part 145 technicians capable to support aircraft scheduled maintenance
- A tailored management of your Technical Data

\* Repair Design Approval Sheets

\*\* Technical Agreements

\*\*\* Continuing Airworthiness Management Organisation

### REACTIVITY

SAVE TIME AND REDUCE  
HELICOPTER DOWN TIMES

### FLEXIBILITY

### COLLABORATION

# DEDICATED TRAINING ASSESSMENT AND PROGRAMME

## TRAINING NEED ANTICIPATION AND TAILORED TRAINING OFFER

### WE TAKE CARE OF THE APPROPRIATE TRAINING PROGRAMME TO PROVIDE OPERATIONAL PROFICIENCY

- A dedicated follow-up with yearly assessment of your training requirements done by our experts
- A tailored training plan with fixed rates in accordance with regulations and safety standards
- A dedicated Training Operations Manager to suit your specific needs

### ADAPTABILITY

### ANTICIPATION

### COMPLIANCE with airworthiness regulations



KEEP THE HIGHEST LEVEL OF SAFETY AND EFFICIENCY  
FOR YOUR OPERATIONS



HP Compaq LA2000x